



### **ADDENDUM III**

**SUBJECT:** Request for Competitive Sealed Proposal, Annual Contract for Ground Transportation Management System for San Antonio International Airport, (RFCSP 21-041; 6100013954), Scheduled to Open: July 9, 2021. Date of Issue: May 28, 2021.

**FROM:** Jennifer Johnson  
Procurement Administrator

**DATE:** June 30, 2021

**THIS NOTICE SHALL SERVE AS ADDENDUM NO. III TO THE ABOVE REFERENCED REQUEST FOR COMPETITIVE SEALED PROPOSALS**

**THE ABOVE-MENTIONED REQUEST FOR COMPETITIVE SEALED PROPOSALS IS HEREBY AMENDED AS FOLLOWS:**

1. **Change:** Proposal due date is extended. Proposals must be received no later than 2:00 p.m., Central Time, on July 14, 2021.
2. **Change:** The deadline for final questions is extended. Questions must be received no later than 2:00 p.m., Central Time, on July 2, 2021.
3. **Add:** RFCSP Exhibit 10, Parking Equipment List and Locations, is added to the RFCSP document.
4. **Change:** RFCSP Attachment A, Part 3 – Proposed Plan, 3b, is revised to read as:  
  
Describe any unique and/or innovative functionality and/or deployment methods that respondent may offer. Indicate whether these features are included as part of the proposal.
5. **Remove:** RFCSP Attachment A, Part 3 – Proposed Plan, 4. Total Cost of Ownership, is hereby removed.

### **QUESTIONS SUBMITTED IN ACCORDANCE WITH RFCSP SECTION 008, SUBMISSION OF PROPOSALS:**

Below is a list of questions that were asked in accordance with RFCSP Restrictions on Communication. The City's official response to questions asked is as follows:

Question 1: Will SAT please provide a map of all of the existing RFID readers including: Model #, locations, quantity, and identify their current purpose?  
Response: See RFCSP Exhibit 10 – Parking Equipment List and Location.

- Question 2: SAT has indicated that there are “Prox card” readers that are part of the current GT system. Are these prox card readers expected to be part of the new GTMS system? If so, please identify their location, quantity, and purpose on a map.
- Response: Yes, Prox Cards readers are expected to be a part of the new GTMS system. See RFCSP Exhibit 10 – Parking Equipment List and Location.
- Question 3: Will SAT please provide a copy of the As-Built drawings for the current locations where RFID and Prox card readers have been placed. Please also provide as-built drawings for the current location of any other peripherals included in the existing system (e.g. signs, gates, kiosks, etc.).
- Response: As-Built drawings are not available.
- Question 4: Will SAT please provide the name of the company that currently provides RFID hardware maintenance for the current GT system? Please also provide the contact information for the individual responsible for the hardware maintenance program.
- Response: Any questions that bidders may have for the provider, or this RFCSP are to be submitted to the Procurement Specialist listed in Restrictions on Communication.
- Question 5: For invoice creation, will the City be using its own SAP System, or will it be completed using the awarded vendor’s software?
- Response: The City will be using its SAP system for processing of invoices.
- Question 6: Can you please explain why SAT wishes to continue to rely on E5 readers and Aviation technology because there are other compliant but non-aviation-based solutions available?
- Response: All of our current ground transportation providers are equipped with the either the transcore stickers or the RFID hang tags. Aviation does not wish to replace these with a different technology.
- Question 7: Would SAT be willing to consider the use of their VMware environment for onsite virtual servers of the GTMS system as an alternative to purchasing additional dedicated server hardware?
- Response: A cloud-based solution is preferred.
- Question 8: Based on information presented in the RFCSP we understand the handheld RFID readers required are intended to be used for interrogating the RFID transponder on a vehicle and confirm the ability for the RF signal to be reflected and detected by the reader. Please confirm if this is correct or provide additional information on the required abilities and use of the device.
- Response: This is correct. Our intended use is to ensure the functionality of all RFID transponders in the field.
- Question 9: Section 2.2A.11 requires the ability to create a report on the number of vehicles currently within the GTMS and “public parking areas”. Please identify what public parking areas are to be included in this report and confirm that RFID readers are present at the entry and exit to all of these areas.
- Response: The Short-Term garage is the only public parking area that is regularly used by Limousines and taxi’s conducting personal pick-ups. There are dedicated Prox card readers at both entries and at exit lanes 1 and 8. See RFCSP Exhibit 10 – Parking Equipment List and Location for Short-Term garage Prox Card locations.
- Question 10: Section 2.2.B.2 requires the GTMS system to “automate the SAT Parking Processes”. Please clarify the term Public Parking Processes. Is the intent to automate the Commercial Ground

Transportation process or is this requirement to address Public Parking? If the requirement is to address Parking Process, please provide additional information on the processes that need to be automated.

Response: The RFCSP refers to automating the SAT parking business process. To clarify, it was our intent to refer only to the commercial ground transportation and not to include any public parking.

Question 11: How many trips were registered and processed by the existing system, per month, during 2018 and during 2019?

Response: The 2018 information is listed in the table below. See Question #6 in Addendum II for 2019.

CY 2018	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Taxi Trips	21,813	21,728	25,987	23,419	18,015	16,791	16,790	15,593	17,029	24,622	18,814	14,750
Limousines Trips	1,295	1,266	1,763	3,211	1,202	912	782	924	1,067	287	1,172	1,065
Charter Trips	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hotel Trips	7,388	5,868	4,751	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3,302	10,359

Question 12: How many vehicles of each type are registered in the existing system?

Response: See response to Question # 3 in Addendum II.

Question 13: How many drivers are registered in the existing system?

Response: We provided the number of vehicles registered but are not able to provide the number of drivers associated with those registrations. Many companies have several drivers that use the same vehicle.

Question 14: Existing Infrastructure questions about network connectivity from existing AVI lanes:

- How do the readers currently communicate with the software? What is the traffic path?
- Are the readers wired or wireless (i.e use LTE connectivity) to communicate with software?
- What is the location of the SAT datacenter where GTMS hardware is to be installed?
- How many AVI Readers per lane presently installed?
- Is there an on-Premises Firewall that manages the ingress and egress traffic from lanes to existing software?

Response:

- Via fiber and copper connections
- Wired
- The server resides at the ITSD datacenter located at 515 S. Frio in downtown San Antonio.
- The estimated quantity is fourteen (14).
- Yes, inside the main distribution comm room located in Terminal A.

Question 15: Does the new GTMS Solution need to traverse through the Airport's Enterprise Firewall?

Response: Yes, all payment processing must go through a City firewall. All other transactions, such as RFID reads, do not need to be processed through a City firewall.

Question 16: Who will be responsible for managing software and firmware updates and end point security on the newly supplied GTMS hardware?

Response: System maintenance and support will be the responsibility of the vendor.

Question 17: Please clarify if SAT will provide VPN solution for remote access to the GTMS components or if we need to provide our own.

Response: SAT will provide VPN solution if remote access is required.

Question 18: Will you consider a solution which is hosted elsewhere, not at SAT-provided datacenter?

Response: See answer to Question #7.

Question 19: Please provide full list of all the existing AVI hardware including makes, models and firmware/software versions.

Response: This information will be provided to the awarded vendor if needed.

Question 20: Please provide a schematic showing existing ground transportation access roadways and holding lot(s), with all existing AVI hardware overlaid shown as well.

Response: See RFCSP Exhibit 10 – Parking Equipment List and Location. The AVI hardware is not overlaid on the map. See listing.

Question 21: Is there an existing dynamic message sign (screen) which is used to dispatch drivers from the holding lot?

a. If yes, what is the make and model.

b. If no – what does SAT require for dispatch message delivery to drivers

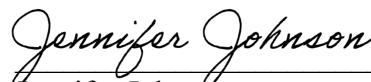
Response: Yes; Daktronics, Model# 20 MM Monochrome 3500 Series; 48x112.

Question 22: Please provide API and interface documentation for CISA Activenet integration.

Response: The information will be provided to the awarded vendor if needed.

Question 23: Please provide SAP API and interface documentation.

Response: The information will be provided to the awarded vendor if needed.



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Jennifer Johnson

Procurement Administrator

Finance Department – Purchasing Division

**RFCSP EXHIBIT 10**

**PARKING EQUIPMENT LIST AND LOCATIONS**

**(POSTED AS A SEPERATE DOCUMENT)**