

ADVERTISEMENT INFORMATION ONLY

Solicitation Type and Name: **Request for Information – Electronic Medical Record System**

Solicitation Number: RFI 25-005; RFx 6100019098

Description: The purpose of this request for Information (RFI) is to assist the City of San Antonio (City) in understanding the market availability for technical solutions, process engineering or other recommendations to expand current technical solutions utilized to advance efficiency of the Metro Health Electronic Medical Record System. Metro Health is seeking information on a solution to receive, process, store, manage and streamline current processes/software in accordance with HIPAA compliance. In addition, the City seeks to gather information from qualified firms with an EMR system with capabilities for integrations with internal and external systems, such as ImmTrac2, EpiTrax, StarLIMS and eScripts. The City is seeking options with a patient portal for appointment creation and management, and for sharing of results.

Applicable Product Categories: 20860 – Medical Software, All Types
47554 – Medical Documentation Forms, Charts, Labels, etc.
92007 – Applications Software for Microcomputer Systems: Business, Mathematical/Statistical, Medical, Scientific, etc.

Date Issued: April 28, 2025

Due Date & Time: June 13, 2025, 11:00 a.m. Central Time

Staff Contact Person: Jinwan Kim, Procurement Specialist III, jinwan.kim@sanantonio.gov

Respondents may submit written questions concerning this RFI to the Staff Contact Person listed below until **4:00 p.m., Central Time, on May 9, 2025.**

Questions received after the stated deadline will not be answered. All questions shall be sent by e-mail.

Questions submitted and the City's responses will be posted with this solicitation.

To view this solicitation, go to the SAePS portal; <https://supplierservice.sanantonio.gov/irj/portal>. If you have not completed the City's SAePS Vendor Registration, you must do so in order to view the solicitation and submit a response. Once you have logged on to the SAePS portal, click on "My Bids" (first), if not viewable then click "Other Bids" (to view all already published competitive bids). Vendor Guides & Support can be accessed from this link: <https://www.sa.gov/Directory/Departments/Finance/About/Divisions/Procurement/Resources/Guides-Support>

TO REGISTER: You will need to complete the vendor registration by accessing the SAePS Vendor Registration at <https://www.sa.gov/Directory/Departments/Finance/About/Divisions/Procurement/Become-a-Vendor>. Questions regarding registration may be submitted to Vendor Support at (210) 207-0118 or by email at vendors@sanantonio.gov with "SAePS Portal" on the subject line so this can be expedited.

